• solved Benefit Services

Direct Billing

Let isolved Benefit Services take this burden off your shoulders.

It can be challenging to manage the collection of health premiums from those on your plan, but not eligible for deductions - such as retirees or employees out on leave.



- Send invoices to your plan participants
- Provide a single remittance back to you once per month
- Determine if payment is timely and communicate terminations of coverage
- Assign a customer service representative
- Provide a Call Center for plan participants
- Collect payments
- Provide reports for:
 - Enrollment and dis-enrollments
 - Participant status
 - Premium remittance



Additional options include:



Open enrollment mailings



Carrier reporting of enrollments and dis-enrollments

Contact your broker or isolved Benefit Services sales representative today to learn more.

