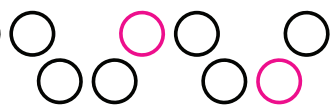




# **isolved** Benefit Services

Experience. Service. Partnership.



## Our Solutions

Complete compliance services that deliver a better benefits experience.

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isolved Benefit Services offers the tools and services you need to simplify the management and compliance of your benefit plans. We have 30 years of experience with a variety of services, including COBRA, FSA/HSA/HRA/Transit and Parking Plans, Premium Only Plans (POP), ERISA Wrap Documents, HR legal services, and much more.

## Our Services



### COBRA

With isolved Benefit Services, you will minimize the liability associated with and time spent administering COBRA. Our full service includes:

- Web-based or EDT reporting
- Web and call center support
- Premium collection
- Online payment option for participants
- Over 11,000,000 notices sent and not a single penalty
- The most well-equipped COBRA team in the country!



### State Continuation

isolved Benefit Services provides state continuation administration for 13 states plus the District of Columbia. Some state continuation laws are standalone laws that apply only to groups that are too small to have to comply with the federal COBRA law. Some states, however, have continuation laws that are in addition to federal COBRA which means the employer must comply with both. Please contact your isolved Benefit Services sales representative to discuss your state's laws and how we can help.



## FSA / HRA / HSA / Transit / Parking / Lifestyle FSA / Tuition Reimbursement Plan Administration

Account-based plans are used by many employers to provide their employees with the best coverage and tax-preferred options available to make the entire benefit offering complete. Our service includes:

- Latest technology for employees' website and mobile phone use
- Web and call center support
- Proactive customer service maximizes employee benefit
- Debit cards
- Quick reimbursement of out-of-pocket expenses
- Full reporting capabilities for employer
- Plan design assistance
- Over 5,000,000 claims processed for over 3,000 customers



## Plan Documents

- Premium Only Plan (POP) and Summary Plan Description Documents
- ERISA Wrap and Summary Plan Description Documents
- POP/ERISA Wrap Document Generator for Brokers

isolved Benefit Service's POP/ERISA Wrap Document solutions allow the broker to produce documents that keep their clients in compliance at a very affordable cost.



## Legal Services

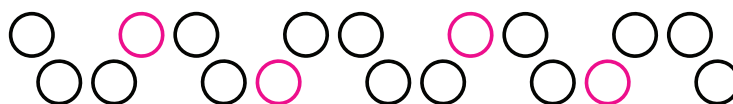
Across all industries, companies face legal HR-related questions regularly. Using general counsel is an unpredictably expensive option that most small-to-medium-sized companies can't justify. **my|HR|counsel**<sup>™</sup> serves as the employer's legal counsel for employment-related matters and provides:

- Unlimited direct discussion and legal advice from an employment attorney
- Legal counsel for the employer for all employment-related matters
- Very low and predictable per employee per month fee
- Oline knowledge base with checklists, legal summaries, forms, and frequently asked questions
- ERISA Compliance delivered directly by ERISA attorneys



## Notice Mailings, Premium Billing, ACA Print & File, and Much More

From mailing required notices to employees, billing for insurance premiums for retirees or employees on FMLA, or printing and filing required ACA reporting forms, isolved Benefit Services offers services that will eliminate timeconsuming and tedious tasks for you.





## About isolved Benefit Services

isolved Benefit Services started in 1986 as COBRA Compliance Systems, Inc. in response to the newly enacted COBRA law. The goal at that time was to provide reliable COBRA services to employers, ensuring that they maintained compliance by sending and documenting required notices. Over the past 30 years, our mission has not changed as we have added more services, products and technology to better serve our 19,000+ customers.

**isolvedbenefitservices.com**  
**800-300-3838**

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Benefit Services

